



Suite 1-2, Motis Business Centre, Cheriton High Street, Folkestone, Kent CT19 4QJ  
Tel: 01303 212020

## **EMERGENCY OUT-OF-HOURS CONTACT NUMBERS**

Please report any fault/maintenance issues to  
Motis Estates - 01303 212020 during office hours  
Monday to Friday 8.30am – 5pm  
Saturday 9am - 3pm (By appointment only)  
Should you have an Emergency out-of-hours.  
Please contact the following contractors: -

**PLUMBING/HEATING- TERRY PENFOLD**  
**07946182063/ 01303 276960**

**PLUMBING/HEATING – D E SUTTON**  
**DARRELL - 07986807676**

**ELECTRICIAN – PERRY ELECTRICAL SOLUTIONS**  
**MATT PERRY- 07854029750**

**ELECTRICIAN- JACK HALL ELECTRICAL**  
**07500 276096**

**LOCKED OUT/KEY ISSUES–ABSOLUTE SECURITY**  
**01303 210057**

**PLEASE NOTE: EMERGENCY OUT OF HOURS CONTRACTORS ARE  
SUBJECT TO AVAILABILITY AND MAY NOT ALWAYS BE ABLE TO VISIT YOU  
IMMEDIATELY. WHILST THEY WILL ENDEAVOUR TO VISIT YOU WHEN  
POSSIBLE, PLEASE NOTE THAT CONTRACTORS DO NOT OPERATE ON A  
24HR BASIS.**

**IF YOU INSTRUCT YOUR OWN CONTRACTOR INSTEAD OF THE ABOVE, WE  
WILL HAVE NO CHOICE BUT TO CHARGE YOU FOR ANY CALL OUT CHARGE  
DUE TO THE CONTRACTOR NOT BEING REGISTERED WITH  
MOTIS ESTATES.**

**IF THE ISSUE IS NOT DEEMED AS AN EMERGENCY THE TENANT WILL ALSO  
BE CHARGED THE CALL OUT CHARGE.**

